

Terms and Conditions

In using this website you are deemed to have read and agreed to the following terms and conditions.

Our minimum wholesale order is \$100.00.

Payment must accompany each order. **Spiritual Creations**, accepts Master Card, Visa, Discover & PayPal .

PLEASE NOTE DECLINED CREDIT CARDS FOR ANY REASON WILL BE CHARGED A \$25.00 SERVICE FEE. BE SURE THAT YOU ENTER YOUR CREDIT CARD INFORMATION CORRECTLY.

Existing customers with previously approved open accounts or COD terms may continue with those terms. Please read our policies carefully. You may reach our customer service at 1-800-640-3284 with any questions. If you are dissatisfied in any way with our products, return them in original condition for a full credit or refund. We are only a phone call away.

Spiritual Creations. SHIPPING POLICIES

PLEASE READ CAREFULLY-SHIPPING CHARGES

Spiritual Creations offers wholesale prices. Our minimum order is \$100.00.

Payment must be made by credit card only. We accept Master Card, Visa, and Discover & PayPal

Spiritual Creations DOES NOT PROFIT FROM SHIPPING COSTS-YOU WILL BE CHARGED ONLY FOR THE ACTUAL COST OF SHIPPING YOUR ORDER TO YOU.

Spiritual Creations suggests the following guidelines which will help

You will receive by email a copy of your invoice with all charges.

USPS SHIPMENTS

Effective May 31, 2016 we will no longer pay damage claims for orders shipped via the U.S. Post Office. We make every effort to pack your order so that it arrives safe and intact. Per Postal Regulations the RECEIVER is responsible for filing damage claims and is the only one who can receive a claims payment.

TRACKING INFORMATION

We will provide tracking information for orders shipped by USPS

Goods Returned for Replacement.

Returns must be authorized by phone only within 5 days of receipt of goods. You will be issued an RMA #. **YOU MUST HAVE YOUR INVOICE WITH YOU WHEN YOU CALL.** Returns will be accepted for damaged goods, wrong merchandise or for dissatisfaction of any kind.

Goods Returned for Refund.

GOODS MAY BE RETURNED FOR REFUND for any reason. You will be issued an RMA # YOU MUST HAVE YOUR INVOICE COPY WITH YOU WHEN YOU CALL FOR A REFUND. Returns must be authorized by phone only within 5 days of receipt of goods. **Spiritual Creations. will not pay for return postage costs for goods returned for refund. You will be responsible for all shipping expenses. The RMA # must be clearly marked on the outside of the box and a copy of the invoice placed inside the box. Refund returns will be accepted only within 21 days of receipt of goods.**

Goods must be returned to

Spiritual Creations c/o MOJ 701 S. Old Orchard Ln, Ste C Lewisville, TX 75067.

Shipments returned without authorization will not be accepted. Spiritual Creations will not accept notification of returns or refunds by email or by fax. You must call 1-800-640-3284 for your RMA authorization. MISSING MERCHANDISE - YOU MUST CALL TO RESOLVE THIS PROBLEM. DO NOT EMAIL OR FAX WITH THIS PROBLEM. Spiritual Creations will make all refunds within 15 days of acceptance of the return and reserves the option of method of refund. FAILURE TO FOLLOW THE ABOVE INSTRUCTIONS WILL RESULT IN A REFUSAL OF YOUR CLAIM OR RETURN.